Phone and Internet Service

Navigation Services

Jefferson Center
— With you in mind —

Need more information? Contact our Navigation Services Team at 303-432-5130 or navigation@jcmh.org

If you notice any changes or inconsistencies with our resources, please inform Navigation to help us stay current.

Phone Service

Federal Lifeline Program
www.fcc.gov/lifeline
https://www.lifelinesupport.org/

Program Information:
- If eligible, this program provides eligible low-income individuals with **free**: cell phone, monthly data, unlimited texting, unlimited monthly minutes.

Eligibility:
- Income must be at or below 135% of federal poverty guideline, or participate in any of the following:
    - Medicaid
    - Supplemental Nutrition Assistance Program (SNAP)
    - Federal Public Housing Assistance
    - Supplemental Security Income (SSI)
    - Tribal Programs
        - Tribally Administered Temporary Assistance for Needy Families (TTANF)
        - Food Distribution Programs on Indian Reservations (FDPIR)
        - Bureau of Indian Affairs General Assistance

Program Rules:
- Only one Lifeline discount may be received per household. Discount may be received on landline or wireless service, but not both.
- Annual recertifications for the service are required.
- If your Lifeline service is free, you must use it at least once every 30 days to maintain your service. If you don't, you will get a 15-day notice to use it or it will get turned off.

To Apply:
Option 1: Complete a Lifeline Program application. Once you're approved, you will receive an application ID that you will add to your application with the phone carrier that you wish to use to apply for a phone through the Lifeline program (*see last bullet point below*)
- Application to print out and mail: https://www.usac.org/lifeline/rules-and-requirements/forms/
    - Application is under "Consumers" header.
- Apply online: NV Flow - National Verifier - Guest | | | 1-4-EligibilityForm
- Find a phone carrier here: https://cnm.universalservice.org/

Option 2: Apply with an approved phone provider Lifeline and a phone simultaneously through one of these providers
- Assurance Wireless: https://www.assurancewireless.com/apply-now
- Tag Mobile: https://tagmobile.com/my-state/colorado

Please contact Navigation if you need assistance with applications for this program or information on other providers that offer phones through this program.

Internet Service

Comcast – Internet Essentials
www.InternetEssentials.com
Program Information:
- Internet Essentials provides affordable home Internet for qualifying households
- $14.95/mo for up to 75 Mbps, or $29.95/mo for up to 100 Mbps

Eligibility:
- Available to households who are eligible for public assistance programs, such as School Lunch Program, housing assistance, Medicaid, SNAP, TANF, and SSI.

To Apply:
- Fill out the online application to apply: https://www.xfinity.com/learn/internet-service/internet-essentials/apply

T-MOBILE - Project 10Million
https://www.t-mobile.com/brand/project-10-million
Program Purpose:
- Project 10Million's Direct to Parent/Guardian program provides internet access to eligible families

Program Benefits:
- Approved families receive 200GB of mobile data per year for 5 years and a FREE mobile hotspot
- Access to low-cost laptops and tablets.

Eligibility:
- New and existing T-Mobile (including Metro by T-Mobile and Assurance and Sprint) as well as Non-T-Mobile customers are eligible to apply.
- Families with a child enrolled in any one of the following programs:
  - Supplemental Nutrition Assistance Program (SNAP) via P-EBT or EBT
  - Temporary Assistance for Needy Families (TANF)
  - Food Distribution Program on Indian Reservations (FDPIR)
  - Community Eligibility Provision (CEP)
  - Medicaid
  - Head Start
  - Foster youth, migrant, homeless, or runaway youth
- Available to residents of the United States and Puerto Rico. Not currently available in the US Virgin Islands.

Affordable Laptops/PCs

PCs for People
720-278-7725
6035 E 38th Ave, Denver, CO 80207
https://www.pcsforpeople.org/locations/colorado/
Program Purpose/Benefits:
- o Affordable home Internet for qualifying households.
  - $60 for the device, 15$ per month for service
- o Low-cost computers.
  - Linux desktops start at 0$, Windows desktops starts at $30, Windows laptops start at $30.
- o Offers digital skills, IT certifications, and financial literacy programs.

Eligibility:
https://www.pcsforpeople.org/eligibility/
- Available to households who are participating in government-based assistance programs, such as School Lunch Program, housing assistance, Medicaid, SNAP, TANF, and SSI
- Available to households with current household income under 200% of the federal poverty level or 60% or area median income.
- Does not require proof of citizenship.

To Apply:
- You can upload your proof of government-based assistance program or household income while placing an order or by sending it via email - support@pcsforpeople.org or online - https://pcsrefurbished.com/sales/salesHome.aspx

Jefferson Public Library
303-235-5275
https://jeffcolibrary.org/
Services Provided:
- Has Wi-Fi hotspots and Chromebooks available for Jefferson County residents to check out and take home. Hotspots check out for 7 days, and Chromebooks check out for 60 days.
- Also has laptops that can be reserved and used in the library at Arvada, Belmar, Columbine, Golden, Edgewater, Evergreen and Lakewood.
How to Receive Services:
- To borrow a computer, you must be a Jefferson County resident and have a Jefferson County Library Card, which is free and easy to obtain online or by visiting any of the Library's locations with a current photo ID.